

From: Mary Shores
Subject: Electronic Fund Transfers

Comments:

I would strongly urge that the consumer have the choice for overdraft fees.

Items should be processed in the order they are presented and not so the banks can continue to make money off of the consumer. That would be good customer service. I would rather a payment be declined than to pay a large overdraft fee.

I've been charged \$35.00 for .50 cent fee when I withdrew money from a different bank and an item came through. I called to inquire and was told I didn't have enough money . my question .50 cents and I'm paying \$35.00 overdraft fee.

Please do something to change this unfair policy.

Yours truly,

Mary Louise Shores-Dance