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Comments:

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Several months ago I had had a series of overdrafts to my SunTrust Bank checking account. While this might seem like an error from a busy college student, it turned into something much worse. Since the overdrafts were done using my debit card, it turned into a massive, cascading series of penalty fees totaling \$455.00 over a 5 day period before I realized what was happening and made a deposit to stop the bleeding! My \$3.79 meal at Taco Bell cost me 38.79, a \$2.98 bottle of shampoo became \$37.98 and on and on... These were incidental debit card transactions ranging between \$2.05 and \$14.87. If SunTrust had simply stopped approving the Debit Card transactions, I would have been able to correct the problem immediately and without further damage. After appealing these charges in writing to their customer no-service office, all that SunTrust offered was to refund 3 of the overdraft fees, totaling \$105.00. I feel completely ripped-off by these actions of my bank!