

From: John Schwarzschild, TX
Subject: Electronic Fund Transfers

Comments:

Board of Governors of Federal Reserve System
20th Street and Constitution Avenue, NW
Washington, DC 20551

Dear Federal Reserve Board Director:

I support the proposed requirement that would require financial institutions to obtain consumers' affirmative consent (or opt-in) before any overdraft fees or charges may be imposed on consumers' accounts.

Banks should get explicit permission before enrolling customers in the most expensive overdraft system, automatically covering overdrafts and charging high fees, and should be stopped from using unfair practices to increase their overdraft fees.

I opened a Compass Bank checking account. They were very clear that I would not have credit until I established a long-term relationship. They said I would need to make several deposits over several months before they could shorten the 9-day hold on deposited funds. The proof came when I attempted to use my debit card after making my first deposit. My debit card would not access the funds. With the original deposit, they provided me over-draft protection on my debt card without my knowledge. I continued to use the debit card not knowing I was in a deficit situation. From that one week of activity, they have billed me more than the withdrawal amounts and it continues to grow. I have spoken to personnel at a desk in the bank. She said she would have her manager look at the situation and call me. That was last week. Now I am receiving notice that they will be sending it to collections.

Sincerely,

John Schwarzschild
TX