

From: Donna Faust DiPaola, NC
Subject: Electronic Fund Transfers

Comments:

Federal Reserve:

We inadvertently overdrew our checking bank account by about \$3.00. We never received a notice from the bank until the \$6/day fee grew to about \$130.00. They reduced the fee by about \$50.00. I had to mail them a check for the money that I owed and they continued to charge me \$6/day until they received the check.

It should be against the law to charge \$80.00 over draft fee for a \$3.00 over draft which was our first one.

I canceled all my accounts with this bank. Also when I asked the customer service department the address to mail the check to they gave me a wrong zip code. When I mentioned this to them they said that is your problem and hung up the phone. I am requesting my over draft fee returned. Also I am formally accusing the bank with unlawful banking practices.

The details of the bank and my information are provided below:

Regards,
Donna Faust DiPaola
NC 27028

My account number is *****XXXX

Bank:

Fifth Third Bank
Donald B. Coleman
Senior Vice President
PO BOX 630900
Cincinnati, OH 45263-0900