

From: G.W. Jordan
Subject: Electronic Fund Transfers

Comments:

I want the opt-in rule. Banks are not offering this service if you are automatically enrolled.

I seldom have overdrawn my account but once was charged \$25.00 service fee for being \$3.67 short in my account.

I'm 61 years old, I would have rather been turned away then give the bank \$25.00 for covering \$3.67 difference in my account. I could have taken an item out of my cart if given the option.

GW Jordan
Chase Bank Customer