

From: Henry Stanaland
Subject: Electronic Fund Transfers

Comments:

Board of Governors of Federal Reserve System
20th Street and Constitution Avenue, NW
Washington, DC 20551

Dear Federal Reserve Board Director:

I support the proposed requirement that would require financial institutions to obtain consumers' affirmative consent (or opt-in) before any overdraft fees or charges may be imposed on consumers' accounts.

Banks should get explicit permission before enrolling customers in the most expensive overdraft system, automatically covering overdrafts and charging high fees, and should be stopped from using unfair practices to increase their overdraft fees.

Probably like most people, I learned that I was automatically enrolled in an "overdraft protection program" while I was in a bad financial situation. I had filled credit cards to their limits during college, so I used my debit card for all transactions, including sub \$5 meals. Unknown to me, my weekly friday paycheck was uncharacteristically late, but the ATM showed a balance and all of my PIN card transactions were accepted that weekend so I assumed my check was deposited as usual. On Monday I learned that I was charged over \$200 in fees because they processed a car payment first, followed by several small fast food purchases, then the late paycheck was applied. The \$200 was almost my entire paycheck, so I was left with no money for the week. I could have been spared a huge expense if the car payment was processed in the correct order, simply returned unpaid, or if the PIN card transactions were denied. The banks have chosen the single worst way to handle our transactions.

One extremely aggravating thought is knowing that an over-the-limit fee on a credit would of only been \$35 for the entire month, regardless of the number of transactions. I know use credit cards for all my purchases...who would of thought that credit cards fees would have ever appeared benign?

Sincerely,
Henry Stanaland