

From: Susan OConnor
Subject: Electronic Fund Transfers

Comments:

This practice is a rip off. I wouldn't mind if there was a warning that you were going to trigger an over draft fee because sometimes it comes in handy but when it is a \$5.00 charge and the overdraft fee is \$29.00. That is infuriating and illogical. I also don't like when they process a big check so they can charge on the 5 smaller ones coming through.

Susan O'Connor