

From: Jim Stanzak
Subject: Electronic Fund Transfers

Comments:

What the banks are doing should be illegal. I have examples where a \$17 overdraft has resulted in costing me up to \$300 dollars by manipulating the order and date of transactions. The people have nobody to turn to. Of course when the bank overcharges you or makes a mistake they pay nothing in overdraft fee to you.

Please do the right thing and take this despicable practice of making everyone endure their version of "customer service" to an end.

Respectfully,

Jim Stanzak