

From: Brian Fleury
Subject: Electronic Fund Transfers

Comments:

I think this service by banks is a crime. I paid out over \$500 a few months back because the bank allowed multiple small debit purchases to go through when I was overdrawn and would not refund the overdrafts. I was then told there was no way to stop a debit from going through if I was overdrawn (Citizens corporate office) even if I wanted the service. I knew I was being filled full of it but didn't know who else to talk to about it; I talked to 3 different bank representatives. They kind of have people in a tight spot too because of the convenience a bank account offers.

Brian