

From: Yvette Raven
Subject: Electronic Fund Transfers

Comments:

I was a victim of the debit card "overdraft loan" process and I called the bank immediately to stop the practice. The "customer service rep" said it was a "good thing" and it protected me.

I said, "If I had written a check, I could understand, but this was a debit transaction and the fee was greater than the charge."

PNC Bank is the vendor.

I should have full control of my account and should NEVER be automatically enrolled in anything without my permission.

Thank you,
Yvette Raven