# Senior Loan Officer Opinion Survey on Bank Lending Practices at Selected Large Banks in the United States ${ }^{1}$ 

(Status of policy as of April 2006)
Questions 1-6 ask about commercial and industrial (C\&I) loans at your bank. Questions 1-3 deal with changes in your bank's lending policies over the past three months. Questions $4-5$ deal with changes in demand for C\&I loans over the past three months. Question 6 asks about changes in prospective demand for C\&I loans at your bank, as indicated by the volume of recent inquiries about the availability of new credit lines or increases in existing lines. If your bank's lending policies have not changed over the past three months, please report them as unchanged even if the policies are either restrictive or accommodative relative to longer-term norms. If your bank's policies have tightened or eased over the past three months, please so report them regardless of how they stand relative to longer-term norms. Also, please report changes in enforcement of existing policies as changes in policies.

1. Over the past three months, how have your bank's credit standards for approving applications for C\&I loans or credit lines--other than those to be used to finance mergers and acquisitions--to large and middle-market firms and to small firms changed? (If your bank defines firm size differently from the categories suggested below, please use your definitions and indicate what they are.)
a. Standards for large and middle-market firms (annual sales of $\$ 50$ million or more):

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Tightened considerably | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Tightened somewhat | 2 | 3.5 | 0 | 0.0 | 2 | 9.1 |
| Remained basically unchanged | 46 | 80.7 | 28 | 80.0 | 18 | 81.8 |
| Eased somewhat | 9 | 15.8 | 7 | 20.0 | 2 | 9.1 |
| Eased considerably | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Total | 57 | 100.0 | 35 | 100.0 | 22 | 100.0 |

b. Standards for small firms (annual sales of less than $\$ 50$ million):

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Tightened considerably | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Tightened somewhat | 4 | 7.0 | 0 | 0.0 | 4 | 18.2 |
| Remained basically unchanged | 45 | 78.9 | 31 | 88.6 | 14 | 63.6 |
| Eased somewhat | 8 | 14.0 | 4 | 11.4 | 4 | 18.2 |
| Eased considerably | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Total | 57 | 100.0 | 35 | 100.0 | 22 | 100.0 |

2. For applications for C\&I loans or credit lines--other than those to be used to finance mergers and acquisitions--from large and middle-market firms and from small firms that your bank currently is willing to approve, how have the terms of those loans changed over the past three months? (Please assign each term a number between 1 and 5 using the following scale: $1=$ tightened considerably, $2=$ tightened somewhat, $3=$ remained basically unchanged, $4=$ eased somewhat, $5=$ eased considerably.)
a. Terms for large and middle-market firms (annual sales of $\$ 50$ million or more):

|  | All <br> Respondents | Large <br> Banks | Other <br> Banks |
| :--- | ---: | ---: | ---: |
|  | Mean | Mean | Mean |
| Maximum size of credit lines | 3.16 | 3.26 | 3.00 |
| Maximum maturity of loans or credit lines | 3.21 | 3.29 | 3.09 |
| Costs of credit lines | 3.42 | 3.60 | 3.14 |
| Spreads of loan rates over your bank's cost of funds (wider <br> spreads=tightened, narrower spreads=eased) | 3.65 | 3.80 | 3.41 |
| Premiums charged on riskier loans | 3.18 | 3.31 | 2.95 |
| Loan covenants | 3.18 | 3.37 | 2.86 |
| Collateralization requirements | 3.14 | 3.23 | 3.00 |
| Other (please specify) | 3.00 | 3.00 | 3.00 |
| Number of banks responding | 57 | 35 | 22 |

b. Terms for small firms (annual sales of less than $\$ 50$ million):

|  | All <br> Respondents | Large <br> Banks | Other <br> Banks |
| :--- | ---: | ---: | ---: |
|  | Mean | Mean | Mean |
| Maximum size of credit lines | 3.09 | 3.14 | 3.00 |
| Maximum maturity of loans or credit lines | 3.11 | 3.11 | 3.09 |
| Costs of credit lines | 3.30 | 3.46 | 3.05 |
| Spreads of loan rates over your bank's cost of funds (wider <br> spreads=tightened, narrower spreads=eased) | 3.49 | 3.57 | 3.36 |
| Premiums charged on riskier loans | 3.09 | 3.20 | 2.91 |
| Loan covenants | 3.04 | 3.14 | 2.86 |
| Collateralization requirements | 3.04 | 3.09 | 2.95 |
| Other (please specify) | 3.00 | 3.00 | 3.00 |
| Number of banks responding | 57 | 35 | 22 |

3. If your bank has tightened or eased its credit standards or its terms for C\&I loans or credit lines over the past three months (as described in questions 1 and 2), how important have been the following possible reasons for the change? (Please respond to either A, B, or both as appropriate and rate each possible reason using the following scale: $1=$ not important, $2=$ somewhat important, $3=$ very important.)
a. Possible reasons for tightening credit standards or loan terms:

|  | All <br> Respondents | Large <br> Banks | Other <br> Banks |
| :--- | ---: | ---: | ---: |
|  | Mean | Mean | Mean |
| Deterioration in your bank's current or expected capital <br> position | 1.00 | 1.00 | 1.00 |
| Less favorable or more uncertain economic outlook | 1.75 | 1.50 | 1.83 |
| Worsening of industry-specific problems (please specify <br> industries) | 1.67 | 2.00 | 1.50 |
| Less aggressive competition from other banks or nonbank <br> lenders (other financial intermediaries or the capital markets) | 1.00 | 1.00 | 1.00 |
| Reduced tolerance for risk | 1.63 | 1.50 | 1.67 |
| Decreased liquidity in the secondary market for these loans | 1.13 | 1.00 | 1.17 |
| Increase in defaults by borrowers in public debt markets | 1.13 | 1.00 | 1.17 |
| Other (please specify) | 0.00 | 0.00 | 0.00 |
| Number of banks responding | 9 | 3 | 6 |

b. Possible reasons for easing credit standards or loan terms:

|  | All <br> Respondents | Large <br> Banks | Other <br> Banks |
| :--- | ---: | ---: | ---: |
|  | Mean | Mean | Mean |
| Improvement in your bank's current or expected capital <br> position | 1.00 | 1.00 | 1.00 |
| More favorable or less uncertain economic outlook | 1.19 | 1.12 | 1.33 |
| Improvement in industry-specific problems (please specify <br> industries) | 1.08 | 1.08 | 1.08 |
| More aggressive competition from other banks or nonbank <br> lenders (other financial intermediaries or the capital markets) | 2.67 | 2.77 | 2.46 |
| Increased tolerance for risk | 1.41 | 1.48 | 1.25 |
| Increased liquidity in the secondary market for these loans | 1.47 | 1.54 | 1.33 |
| Reduction in defaults by borrowers in public debt markets | 1.14 | 1.16 | 1.08 |
| Other (please specify) | 0.00 | 0.00 | 0.00 |
| Number of banks responding | 39 | 26 | 13 |

4. Apart from normal seasonal variation, how has demand for C\&I loans changed over the past three months? (Please consider only funds actually disbursed as opposed to requests for new or increased lines of credit.)
a. Demand for C\&I loans from large and middle-market firms (annual sales of $\$ 50$ million or more):

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Substantially stronger | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Moderately stronger | 11 | 19.3 | 7 | 20.0 | 4 | 18.2 |
| About the same | 37 | 64.9 | 24 | 68.6 | 13 | 59.1 |
| Moderately weaker | 9 | 15.8 | 4 | 11.4 | 5 | 22.7 |
| Substantially weaker | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Total | 57 | 100.0 | 35 | 100.0 | 22 | 100.0 |

b. Demand for C\&I loans from small firms (annual sales of less than $\$ 50$ million):

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Substantially stronger | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Moderately stronger | 9 | 15.8 | 3 | 8.6 | 6 | 27.3 |
| About the same | 41 | 71.9 | 28 | 80.0 | 13 | 59.1 |
| Moderately weaker | 7 | 12.3 | 4 | 11.4 | 3 | 13.6 |
| Substantially weaker | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Total | 57 | 100.0 | 35 | 100.0 | 22 | 100.0 |

5. If demand for C\&I loans has strengthened or weakened over the past three months (as described in question 4), how important have been the following possible reasons for the change? (Please respond to either A, B, or both as appropriate and rate each possible reason using the following scale: $1=$ not important, $2=$ somewhat important, $3=$ very important.)
a. If stronger loan demand (answer 1 or 2 to question 4A or 4B), possible reasons:

|  | All <br> Respondents | Large <br> Banks | Other <br> Banks |
| :--- | ---: | ---: | ---: |
|  | Mean | Mean | Mean |
| Customer inventory financing needs increased | 1.88 | 1.80 | 2.00 |
| Customer accounts receivable financing needs increased | 1.88 | 1.80 | 2.00 |
| Customer investment in plant or equipment increased | 2.06 | 2.10 | 2.00 |
| Customer internally generated funds decreased | 1.19 | 1.20 | 1.17 |
| Customer merger or acquisition financing needs increased | 2.00 | 2.18 | 1.67 |
| Customer borrowing shifted to your bank from other bank or <br> nonbank sources because these other sources became less <br> attractive | 1.50 | 1.50 | 1.50 |
| Other (please specify) | 2.00 | 2.00 | 0.00 |
| Number of banks responding | 17 | 11 | 6 |

b. If weaker loan demand (answer 4 or 5 to question 4A or 4B), possible reasons:

|  | All <br> Respondents | Large <br> Banks | Other <br> Banks |
| :--- | ---: | ---: | ---: |
|  | Mean | Mean | Mean |
| Customer inventory financing needs decreased | 1.40 | 1.00 | 1.80 |
| Customer accounts receivable financing needs decreased | 1.20 | 1.00 | 1.40 |
| Customer investment in plant or equipment decreased | 1.70 | 1.40 | 2.00 |
| Customer internally generated funds increased | 2.00 | 1.80 | 2.20 |
| Customer merger or acquisition financing needs decreased | 1.50 | 1.80 | 1.20 |
| Customer borrowing shifted from your bank to other bank or <br> nonbank credit sources because these other sources became <br> more attractive | 1.60 | 1.40 | 1.80 |
| Other (please specify) | 3.00 | 0.00 | 3.00 |
| Number of banks responding | 10 | 5 | 5 |

6. At your bank, how has the number of inquiries from potential business borrowers regarding the availability and terms of new credit lines or increases in existing lines changed over the past three months? (Please consider only inquiries for additional C\&I lines as opposed to the refinancing of existing loans.)

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| The number of inquiries has increased <br> substantially | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| The number of inquiries has increased <br> moderately | 14 | 24.6 | 8 | 22.9 | 6 | 27.3 |
| The number of inquiries has stayed about the <br> same | 35 | 61.4 | 25 | 71.4 | 10 | 45.5 |
| The number of inquiries has decreased <br> moderately | 8 | 14.0 | 2 | 5.7 | 6 | 27.3 |
| The number of inquiries has decreased <br> substantially | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Total | 57 | 100.0 | 35 | 100.0 | 22 | 100.0 |

Questions 7-8 ask about commercial real estate loans at your bank, including construction and land development loans and loans secured by nonfarm nonresidential real estate. Question 7 deals with changes in your bank's standards over the last three months. Question 8 deals with changes in demand. If your bank's lending standards or terms have not changed over the relevant period, please report them as unchanged even if they are either restrictive or accommodative relative to longer-term norms. If your bank's standards or terms have tightened or eased over the relevant period, please so report them regardless of how they stand relative to longer-term norms. Also, please report changes in enforcement of existing standards as changes in standards.
7. Over the past three months, how have your bank's credit standards for approving applications for commercial real estate loans changed?

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Tightened considerably | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Tightened somewhat | 5 | 8.8 | 3 | 8.6 | 2 | 9.1 |
| Remained basically unchanged | 48 | 84.2 | 32 | 91.4 | 16 | 72.7 |
| Eased somewhat | 4 | 7.0 | 0 | 0.0 | 4 | 18.2 |
| Eased considerably | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Total | 57 | 100.0 | 35 | 100.0 | 22 | 100.0 |

8. Apart from normal seasonal variation, how has demand for commercial real estate loans changed over the past three months?

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Substantially stronger | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Moderately stronger | 12 | 21.1 | 7 | 20.0 | 5 | 22.7 |
| About the same | 36 | 63.2 | 25 | 71.4 | 11 | 50.0 |
| Moderately weaker | 9 | 15.8 | 3 | 8.6 | 6 | 27.3 |
| Substantially weaker | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Total | 57 | 100.0 | 35 | 100.0 | 22 | 100.0 |

Questions 9-10 ask about residential mortgage loans at your bank. Question 9 deals with changes in your bank's credit standards over the past three months, and question 10 deals with changes in demand over the same period. If your bank's credit standards have not changed over the relevant period, please report them as unchanged even if the standards are either restrictive or accommodative relative to longer-term norms. If your bank's credit standards have tightened or eased over the relevant period, please so report them regardless of how they stand relative to longer-term norms. Also, please report changes in enforcement of existing standards as changes in standards.
9. Over the past three months, how have your bank's credit standards for approving applications from individuals for mortgage loans to purchase homes changed?

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Tightened considerably | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Tightened somewhat | 1 | 1.9 | 1 | 3.0 | 0 | 0.0 |
| Remained basically unchanged | 46 | 86.8 | 27 | 81.8 | 19 | 95.0 |
| Eased somewhat | 6 | 11.3 | 5 | 15.2 | 1 | 5.0 |
| Eased considerably | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Total | 53 | 100.0 | 33 | 100.0 | 20 | 100.0 |

10. Apart from normal seasonal variation, how has demand for mortgages to purchase homes changed over the past three months? (Please consider only new originations as opposed to the refinancing of existing mortgages.)

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Substantially stronger | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Moderately stronger | 9 | 17.3 | 4 | 12.5 | 5 | 25.0 |
| About the same | 22 | 42.3 | 13 | 40.6 | 9 | 45.0 |
| Moderately weaker | 20 | 38.5 | 14 | 43.8 | 6 | 30.0 |
| Substantially weaker | 1 | 1.9 | 1 | 3.1 | 0 | 0.0 |
| Total | 52 | 100.0 | 32 | 100.0 | 20 | 100.0 |

Questions 11-16 ask about consumer lending at your bank. Question 11 deals with changes in your bank's willingness to make consumer loans over the past three months. Questions 12-15 deal with changes in credit standards and loan terms over the same period. Question 16 deals with changes in demand for consumer loans over the past three months. If your bank's lending policies have not changed over the past three months, please report them as unchanged even if the policies are either restrictive or accommodative relative to longer-term norms. If your bank's policies have tightened or eased over the past three months, please so report them regardless of how they stand relative to longer-term norms. Also, please report changes in enforcement of existing policies as changes in policies.
11. Please indicate your bank's willingness to make consumer installment loans now as opposed to three months ago.

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Much more willing | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Somewhat more willing | 8 | 14.5 | 4 | 11.8 | 4 | 19.0 |
| About unchanged | 47 | 85.5 | 30 | 88.2 | 17 | 81.0 |
| Somewhat less willing | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Much less willing | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Total | 55 | 100.0 | 34 | 100.0 | 21 | 100.0 |

12. Over the past three months, how have your bank's credit standards for approving applications for credit cards from individuals or households changed?

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Tightened considerably | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Tightened somewhat | 2 | 5.1 | 1 | 4.5 | 1 | 5.9 |
| Remained basically unchanged | 34 | 87.2 | 19 | 86.4 | 15 | 88.2 |
| Eased somewhat | 3 | 7.7 | 2 | 9.1 | 1 | 5.9 |
| Eased considerably | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Total | 39 | 100.0 | 22 | 100.0 | 17 | 100.0 |

13. Over the past three months, how have your bank's credit standards for approving applications for consumer loans other than credit card loans changed?

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Tightened considerably | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Tightened somewhat | 6 | 10.9 | 5 | 14.7 | 1 | 4.8 |
| Remained basically unchanged | 44 | 80.0 | 25 | 73.5 | 19 | 90.5 |
| Eased somewhat | 5 | 9.1 | 4 | 11.8 | 1 | 4.8 |
| Eased considerably | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Total | 55 | 100.0 | 34 | 100.0 | 21 | 100.0 |

14. Over the past three months, how has your bank changed the following terms and conditions on new or existing credit card accounts for individuals or households? (Please assign each term a number between 1 and 5 using the following scale: 1=tightened considerably, $2=$ tightened somewhat, $3=$ remained basically unchanged, $4=$ eased somewhat, $5=$ eased considerably.)

|  | All <br> Respondents | Large <br> Banks | Other <br> Banks |
| :--- | ---: | ---: | ---: |
|  | Mean | Mean | Mean |
| Credit limits | 3.13 | 3.24 | 3.00 |
| Spreads of interest rates charged on outstanding balances over <br> your bank's cost of funds (wider spreads=tightened, narrower <br> spreads=eased) | 2.94 | 2.88 | 3.00 |
| Minimum percent of outstanding balances required to be repaid <br> each month | 2.68 | 2.53 | 2.86 |
| Minimum required credit score (increased score=tightened, <br> reduced score=eased) | 3.03 | 3.00 | 3.07 |
| The extent to which loans are granted to some customers that do <br> not meet credit scoring thresholds (increased=eased, <br> decreased=tightened) | 3.00 | 3.00 | 3.00 |
| Other (please specify) | 0.00 | 0.00 | 0.00 |
| Number of banks responding | 31 | 17 | 14 |

15. Over the past three months, how has your bank changed the following terms and conditions on consumer loans other than credit card loans? (Please assign each term a number between 1 and 5 using the following scale: $1=$ tightened considerably, $2=$ tightened somewhat, $3=$ remained basically unchanged, $4=$ eased somewhat, 5=eased considerably.)

|  | All <br> Respondents | Large <br> Banks | Other <br> Banks |
| :--- | ---: | ---: | ---: |
|  | Mean | Mean | Mean |
| Maximum maturity | 3.13 | 3.15 | 3.10 |
| Spreads of loan rates over your bank's cost of funds (wider <br> spreads=tightened, narrower spreads=eased) | 3.05 | 3.06 | 3.05 |
| Minimum required downpayment | 3.05 | 3.00 | 3.14 |
| Minimum required credit score (increased score=tightened, <br> reduced score=eased) | 3.02 | 3.00 | 3.05 |
| The extent to which loans are granted to some customers that do <br> not meet credit scoring thresholds (increased=eased, <br> decreased=tightened) | 2.96 | 2.97 | 2.95 |
| Other (please specify) | 2.50 | 2.00 | 3.00 |
| Number of banks responding | 55 | 34 | 21 |

16. Apart from normal seasonal variation, how has demand for consumer loans of all types changed over the past three months?

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Substantially stronger | 1 | 1.8 | 1 | 2.9 | 0 | 0.0 |
| Moderately stronger | 6 | 10.9 | 5 | 14.7 | 1 | 4.8 |
| About the same | 26 | 47.3 | 12 | 35.3 | 14 | 66.7 |
| Moderately weaker | 18 | 32.7 | 13 | 38.2 | 5 | 23.8 |
| Substantially weaker | 4 | 7.3 | 3 | 8.8 | 1 | 4.8 |
| Total | 55 | 100.0 | 34 | 100.0 | 21 | 100.0 |

In 1999, the Federal Reserve surveyed commercial banks about the minimum required payment on outstanding credit card balances. The purpose of questions 17-23 is to update the information on this topic. Your responses will help the Federal Reserve estimate households' financial obligations ratio.

If your bank calculates the minimum required payment on credit card balances of individuals or households simply as a percentage of total outstanding balances, please answer question 17 and then proceed to question 21.

If your bank does not calculate the minimum required payment on credit card balances of individuals or households simply as a percentage of total outstanding balances, please answer questions 18-20 and then proceed to question 21.
17. If your bank calculates the minimum required payment on credit card balances of individuals or households simply as a percentage of total outstanding balances, approximately what is that percentage?

|  | All Respondents |  | Large Banks | Other Banks |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Less than or equal to 1.5 percent | 1 | 4.8 | 0 | 0.0 | 1 | 8.3 |
| More than 1.5 percent but less than or equal to <br> 2.0 percent | 5 | 23.8 | 2 | 22.2 | 3 | 25.0 |
| More than 2.0 percent but less than or equal to <br> 2.5 percent | 5 | 23.8 | 1 | 11.1 | 4 | 33.3 |
| More than 2.5 percent but less than or equal to <br> 3.0 percent | 6 | 28.6 | 4 | 44.4 | 2 | 16.7 |
| More than 3.0 percent but less than or equal to <br> 3.5 percent | 2 | 9.5 | 1 | 11.1 | 1 | 8.3 |
| More than 3.5 percent but less than or equal to <br> 4.0 percent | 1 | 4.8 | 1 | 11.1 | 0 | 0.0 |
| More than 4.0 percent | 1 | 4.8 | 0 | 0.0 | 1 | 8.3 |
| Total | 21 | 100.0 | 9 | 100.0 | 12 | 100.0 |

The purpose of questions 18-20 is to estimate the portion of minimum required payments on credit cards that is attributable to each of three components: fees, finance charges, and principal balances. The sum of these three components should approximate your total required minimum payment as a percentage of total outstanding balances. (Please note that questions 18-20 should only be answered if your bank does not calculate the minimum required payment on credit card balances of individuals or households simply as a percentage of outstanding balances.)
18. For credit card balances of individuals or households: On average over the past three months, what was the approximate ratio of fees that your bank required to be paid to total outstanding balances? (Please exclude finance charges; include only items such as late fees, over-the-limit fees, cash-advance fees, etc.)

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Less than or equal to 0.10 percent | 3 | 37.5 | 2 | 28.6 | 1 | 100.0 |
| More than 0.10 percent but less than or equal to <br> 0.20 percent | 3 | 37.5 | 3 | 42.9 | 0 | 0.0 |
| More than 0.20 percent but less than or equal to <br> 0.30 percent | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| More than 0.30 percent but less than or equal to <br> 0.40 percent | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| More than 0.40 percent but less than or equal to <br> 0.50 percent | 1 | 12.5 | 1 | 14.3 | 0 | 0.0 |
| More than 0.50 percent | 1 | 12.5 | 1 | 14.3 | 0 | 0.0 |
| Total | 8 | 100.0 | 7 | 100.0 | 1 | 100.0 |

19. For credit card balances of individuals or households: On average over the past three months, what was the approximate ratio of finance charges that your bank required to be paid to total outstanding balances?

|  | All Respondents |  | Large Banks | Other Banks |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Less than or equal to 0.5 percent | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| More than 0.50 percent but less than or equal to <br> 1.00 percent | 3 | 37.5 | 3 | 42.9 | 0 | 0.0 |
| More than 1.00 percent but less than or equal to <br> 1.25 percent | 2 | 25.0 | 1 | 14.3 | 1 | 100.0 |
| More than 1.25 percent but less than or equal to <br> 1.50 percent | 2 | 25.0 | 2 | 28.6 | 0 | 0.0 |
| More than 1.50 percent but less than or equal to <br> 2.00 percent | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| More than 2.00 percent | 1 | 12.5 | 1 | 14.3 | 0 | 0.0 |
| Total | 8 | 100.0 | 7 | 100.0 | 1 | 100.0 |

20. For credit card balances of individuals or households: On average over the past three months, what was the approximate ratio of principal balances that your bank required to be paid to total outstanding balances? (If your bank includes a flat dollar amount of principal balances in the minimum required payment, please convert that dollar amount to the approximate percentage defined above)

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Less than or equal to 0.5 percent | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| More than 0.5 percent but less than or equal to <br> 1.0 percent | 4 | 50.0 | 4 | 57.1 | 0 | 0.0 |
| More than 1.0 percent but less than or equal to <br> 1.5 percent | 2 | 25.0 | 1 | 14.3 | 1 | 100.0 |
| More than 1.5 percent but less than or equal to <br> 2.0 percent | 1 | 12.5 | 1 | 14.3 | 0 | 0.0 |
| More than 2.0 percent but less than or equal to <br> 2.5 percent | 1 | 12.5 | 1 | 14.3 | 0 | 0.0 |
| More than 2.5 percent | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Total | 8 | 100.0 | 7 | 100.0 | 1 | 100.0 |

Regardless of how your bank calculates the minimum required payment on credit card balances of individuals and households, please answer questions 21-23.
21. On average, what portion of individuals and households paid the minimum amount that your bank requires on outstanding credit card balances last month?

|  | All Respondents |  | Large Banks | Other Banks |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Less than or equal to 5 percent | 4 | 14.8 | 3 | 21.4 | 1 | 7.7 |
| More than 5 percent but less than or equal to 10 <br> percent | 11 | 40.7 | 7 | 50.0 | 4 | 30.8 |
| More than 10 percent but less than or equal to <br> 15 percent | 4 | 14.8 | 2 | 14.3 | 2 | 15.4 |
| More than 15 percent but less than or equal to <br> 20 percent | 1 | 3.7 | 1 | 7.1 | 0 | 0.0 |
| More than 20 percent but less than or equal to <br> 25 percent | 3 | 11.1 | 0 | 0.0 | 3 | 23.1 |
| More than 25 percent but less than or equal to <br> 30 percent | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| More than 30 percent | 4 | 14.8 | 1 | 7.1 | 3 | 23.1 |
| Total | 27 | 100.0 | 14 | 100.0 | 13 | 100.0 |

22. On average, what portion of individuals and households paid the minimum amount that your bank requires on outstanding credit card balances in each of the last three months?

|  | All Respondents |  | Large Banks | Other Banks |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Less than or equal to 5 percent | 7 | 25.9 | 6 | 42.9 | 1 | 7.7 |
| More than 5 percent but less than or equal to 10 <br> percent | 10 | 37.0 | 6 | 42.9 | 4 | 30.8 |
| More than 10 percent but less than or equal to <br> 15 percent | 2 | 7.4 | 0 | 0.0 | 2 | 15.4 |
| More than 15 percent but less than or equal to <br> 20 percent | 2 | 7.4 | 1 | 7.1 | 1 | 7.7 |
| More than 20 percent but less than or equal to <br> 25 percent | 1 | 3.7 | 0 | 0.0 | 1 | 7.7 |
| More than 25 percent but less than or equal to <br> 30 percent | 1 | 3.7 | 0 | 0.0 | 1 | 7.7 |
| More than 30 percent | 4 | 14.8 | 1 | 7.1 | 3 | 23.1 |
| Total | 27 | 100.0 | 14 | 100.0 | 13 | 100.0 |

23. How has your bank's minimum required payment on credit card balances of individuals or households changed over the past year?

|  | All Respondents |  | Large Banks |  | Other Banks |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Banks | Percent | Banks | Percent | Banks | Percent |
| Declined substantially | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 |
| Declined somewhat | 1 | 3.7 | 1 | 7.1 | 0 | 0.0 |
| Remained unchanged | 16 | 59.3 | 5 | 35.7 | 11 | 84.6 |
| Increased somewhat | 7 | 25.9 | 5 | 35.7 | 2 | 15.4 |
| Increased substantially | 3 | 11.1 | 3 | 21.4 | 0 | 0.0 |
| Total | 27 | 100.0 | 14 | 100.0 | 13 | 100.0 |

1. The sample is selected from among the largest banks in each Federal Reserve District. In the table, large banks are defined as those with total domestic assets of $\$ 20$ billion or more as of December 31, 2005. The combined assets of the 35 large banks totaled $\$ 4.63$ trillion, compared to $\$ 4.85$ trillion for the entire panel of 57 banks, and $\$ 7.89$ trillion for all domestically chartered, federally insured commercial banks.
