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Docket#1286 I have bad time with captial one they refuse to tell you anything,why rates were changed or all of a sudden a annual membership fee when you never had one before. several months ago i was late on one card, at the time i was 1,000 miles from home and had been in vetrans hospital for a stroke. when i got back home i called captial one and explained sitation,they said i should have called them when i woke up from the stroke,there for they raised my intrest to default limit. i have several captial one cards and to my knowledge have never been late and always paid more than minium payment. second of all when you call them on custmor service lines you can hardly understand their broken english and all refuse to let you talk to someone of athuority, there response is they will pass on message,which i am sure is never done. capital one is the worst credit people i have ever worked with. by the way my fico score is in the 700s and i pay my bills on time. please get a handle on these credit card companies these people would stand in front of god and lie tohim for a buck. thank you
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