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Comments:

Of course bankers do not know how it is to live paycheck to paycheck so how can we expect them to understand that they need to let everyone, much less low-income customers, know when they have raised fees, are enforcing fees that they have told us about but have waived before and other such nonsense. Tell me why it costs the bank more to handle a \$25 account versus a \$2500 account that has lots of activity? They cater to their big customers, give them opportunities that they do not give smaller customers and then wonder why the backlash? Yes they make more money on the bigger customers, but they also take all of their time and patience. Small business is the backbone of the economy of the nation but big banks squash the initiative with rules and regulations that far out strip the Federal Reserve's requirements--all to cover their backsides and to guarantee their fat bonuses. So we are paying huge interest rates on our credit cards, paying huge late fees and even overdraft fees on money that is already in their bank but not credited to your account because it got there after 1:00 pm--their cut-off for crediting it to your account. But they make interest on it overnight from the Federal Reserve because it is credited to their books. But it's not credited to the customer's account so not only are they making interest on it but getting the overdraft fee from the customer. How do they sleep at night??????????????