

From: Dori Law <buckkeyegals@hotmail.com> on 08/12/2008 11:25:05 AM

Subject: Regulation AA

In regards to the article in USA today on 7/29/08; I wanted to add my complaint against WAMU credit services. I had a credit card with Provident and Washington Mutual took over the account. I have had the account 10 years and have paid it off in full at least 3 times. I have never had a late payment with them. For no reason in Feb/08 they raised my interest rate from 14% to 27%!!! I was irate to say the least. I contacted them and was told they would lower my interest rate back down if I CLOSED the account. Now mind you I was at least \$3,000 BELOW my credit line and had not made any purchases in over 8 months in hopes to pay down what I had owed them. I was shocked when the only offer to me was to close the account in order to get the interest rate back to what it should have been all along. I am telling everyone I know not to open an account with them.

What is going on with these companies? Haven't they squeezed enough out of the consumers already!! They must be stopped and I am urging you to PLEASE DO SOMETHING to help stop this robbery from us!!

Sincerely:

Dori Law