

Leann Ching <leannching@townisp.com> on 08/21/2008 06:40:03 PM

**Subject:** Regulation AA

Aug 21, 2008

Federal Reserve Board Email comments

Dear Email comments,

We have had 2 MBNA Mastercards, 1 Sears Mastercard and a Discover card, all with fairly high debt over the past 9 years.

We always make at least twice to 4 times the minimum payment on every one of the cards. Just a few months ago, the MBNA MC's raised our interest rates to a very high interest because they ran our credit report and decided our overall debt ratio was higher than they would like. We have never in 15 or 20 years missed a payment, but they did this to us. We have a balance of nearly \$45,000, so you can imagine that the rate increase is going to cost us dearly in the end!!!!

Discover card is very good. Sears is very bad in it's interest rates and practices. I had ID theft from my Sears card caused by a Sears cashier. It took Sears 9 months to almost a year to take care of this problem. The entire time they reported the disputed amount as delinquent on my credit report, causing me and my Son (an authorized

user on the account) to be turned down for loans and new bank accounts.

I also had other rates raised because of the delinquency being reported by Sears (as did my Son) on other accounts and these higher rates will continue forever!!!

Sears finally straightened everything out, but meanwhile, I have to

live with elevated CC rates, a turn down on my credit report, countless hours on the phone, online and mailing to straighten this problem out.

I disagree vehemently with CC companies being able to raise their rates just because there is a delinquency showing someplace on your credit report. In my case there were 9 months of delinquencies being reported because of CC fraud and I was the victim, and still am the victim!! I will be paying dearly to the tune of many thousands of dollars for years to come because of this practice. I had had a zero balance with Sears for many months before this happened. I had never been late with

other CC payments, yet my rates were raised because of this incident. I have no recourse against Sears for any of this either. I believe there should be some sort of legislation that would make the CC companies liable for this type of damage!! They wouldn't be quite so quick to

report inaccurate information, and would be a little quicker to correct their mistakes, too.

I also believe there should be closer legislation regarding the Credit

Reporting Agencies. They are very slow to respond to consumers regarding inaccuracies, they don't give consumers their accurate FICO or credit scores, they give conflicting information to creditors and client. If we are to be reduced to a number...namely our credit score...we should at least be able to be sure it is accurate!!

Sincerely,

Mrs. Leann Ching  
641 Grafton St  
Shrewsbury, MA 01545-4017