

**From:** Carol McCloud <caram2@hotmail.com> on 08/21/2008 05:50:04 PM

**Subject:** Regulation AA

Aug 21, 2008

Dear Email comments,

REF: Docket No. R-1314: Enact proposed credit card rules ASAP.

August 2, 2008

Gentlemen:

With our last Washington Mutual credit card statement came a notice that they were raising our APR to 23.99% !!! We originally opened this account in August 2006 with rate of 10.24%, and the rate has been rising since to its current 17.24%. Because we had not had any recent late payments or problems, we wrote to question why they were raising the rate and finally received an answer today (8/2/08).

The reason they give for the increase is "based on your overall credit risk". This, they say "includes internal and external factors. To determine overall risk, we looked at your credit usage

patterns with us and information on your credit profile at the specific time we reviewed your account. Among the many factors we reviewed, the following events or circumstances were identified in our risk scoring model to indicate an increase in credit risk for your account:

\*Amount owed on revolving accounts

\*Account balance history

Please keep in mind that it is the combination of these factors that suggests increased credit risk and not necessarily one factor by itself..."

I think it is a horrible injustice when a credit card companies can lure you in with low rates, encourage you to use their cards and keep those balances (and interest) rising, and then have the nerve to say that you are now a risk because you used your cards within the boundaries THEY set out. And especially when they have to go looking

OUTSIDE your account with their company, which is none of their concern in the first place, in order to make their "assessment".

This is credit card gouging if there ever was any. How is the average

person just getting by supposed to ever get ahead with things like this

happening? I believe the government needs to get involved to stop such practices, and I urge the government to support Docket No. R-1314 and stand up for the struggling consumers that need help now.

Sincerely,

Mrs. Carol McCloud  
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