

karen schairer <dkschairer@verdeonline.com> on 06/16/2008 09:55:02 PM

Subject: Regulation AA

Jun 16, 2008

Federal Reserve Board Email comments

Dear Email comments,

I have no patience whatsoever for this kind of greed. My anger is beyond civilized expression. Wells Fargo charged my soldier daughter

almost 10,000 in fees and other incidentals on a \$1000 loan she had out for about 3 hours to pay for a military move that the military had not yet reimbursed her for. When she paid it back they put to pay regular expenses, not the loan as they had promised! Since she was not in a position to keep up with her accounts on line (not all soldiers can sit down in their air conditioned offices and check their financial reports) the problem went unnoticed. They had the wrong name on the billings so they did not get delivered to her! Would they negotiate,

would they even try to help? Not even a little. While she is defending their freedom, they are shafting her. I really, really hope that what goes around comes around. I can think of no punishment that would be excessive.

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Sincerely,

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