

From: wauntiek@yahoo.com on 06/18/2008 06:05:07 PM

Subject: Regulation AA

I have a checking account with Wells Fargo for less than a year. Previously I was with bank of America for over 20 years.

My overdraft started when my car payment of 300.70 was electronically deducted from my checking account. The loan company said I made a payment over the phone and I had no record of it.

The subsequent items I had purchased and continued to purchase, groceries, movie rental were still being paid by my bank. At \$34.00 each, I rented 3 movies for \$1.02 each and was a day late, soooooo

The overdraft reached \$894.00. Wells Fargo after 4 phone calls reversed 3 of the \$34.00 charges and my account remains overdrawn over \$700.00.

Wells Fargo will not reverse the other charges which were 9 x \$34 one day and 7 x \$34 another.

in two days I had \$578.00 in charges. Almost as much as 2 weeks pay. Wells Fargo says they will reverse all the charges if the loan company says it is their fault. The loan company said they would review the tapes and now isn't calling me back. (FYI)my car loan is current and I only owe \$505 on the loan balance.

Sincerely,
Karen Wilson