

From: kalburk@comcast.net on 06/19/2008 09:15:02 AM

Subject: Regulation AA

My bank (Washington Mutual) continually manipulates my account. They always put my deposits LAST, and run all of my debit card charges and checks FIRST. That way the account will go into overdraft status, they charge me \$34 for each one, and THEN they enter the deposit. I see it happening online every day, but when I get the printed monthly statement, it does not appear that way. Other large banks do the same thing. I had the same problem with Wachovia. We have paid hundreds and hundreds of dollars in NSF and overdraft charges in the past 2 years. I have complained about account manipulation to them, but it does no good.

Sincerely,
Kathy Burk
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