

Elizabeth Hagan <bulettesforpeace@mindsring.com> on 06/12/2008 10:45:34 AM

Subject: Regulation AA

Jun 12, 2008

Federal Reserve Board Email comments

Dear Email comments,

I am increasingly appalled at the behavior of credit card companies and the failure of Congress to cap the interest rate they can charge. I have had a card with Provident Bank (now Washington Mutual) since 1998. I have an excellent payment record with them. And yet when Congress didn't cap the interest rates my rate escalated to 31.99%! Whenever I have requested a lower interest rate, they say that my account will be evaluated for a lower rate when they have a special promotion. This same excuse has been going on for years and no special promotion or any attempt to lower their rate has occurred. I fully intend to cancel this card when I can pay it off which may take many years at the rates they charge.

Washington Mutual has the highest interest rate of any credit card I have. I have and am in the process of consolidating as many revolving credit accounts as I can to get out from under these unfair and excessive interest rates.

Also I had a fixed rate credit card with Capital One. One of the written terms with this particular card is that it is a fixed rate and will not be changed to a variable rate. Capital One tried last year to change it to a variable rate and increase the rate. I refused based on

this being a bait and switch tactic, and no desire to have the variable

rate, and closed the card and am paying it off at the fixed rate. I was

told by one of their representatives that Capital One intends to change all of their cards to a variable rate. And during the time they tried to change my rate, they were receiving many complaints and many people took the same action that I did by closing their cards.

If we want to turn our economy around, we must get relief to people who started out with lower interest credit that has exploded to unreasonable interest rates and terms. These practices are enslaving hard working people, who intend to and are trying to pay their obligations, but are struggling to do so with this loan shark styled interest.

There is less money going into the economy because so much income is being syphoned off in interest to these credit card banks.

It has to stop.

Please do all you can to restore us to reasonable credit card practices, and to reasonable allowable interest rates. In my opinion that is below 12% and preferably in the 9% or less bracket.

Thank you and I look forward to seeing what you can accomplish on

behalf of hard working citizens who are strapped by high interest rates.

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Sincerely,

Ms. Elizabeth Hagan
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