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Subject: Regulation AA

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Washington Mutual recently increased my interest rate from 11% to 21%. You can access your account on-line to make payments, check your balance, etc -- but you cannot check or veiw your current interest rate. I think it should be manadatory that all credit card co's. that allow on-line access to your account, must allow you to view your interest rate on-line as well. As for the reason my interest rate went up?? The agent said they did not know. More the reason that it should be mandatory to see your current interest rate on-line. Thank you.