

From: elepantams@yao.com on 07/14/2008 03:55:06 PM

Subject: Regulation AA

Comments Federal Reserve Board

Dear Comments Federal Reserve Board,

In my dealings with Washington Mutual it has taken me over nine months to have them close my account after making my final payments. I have had countless run arounds over the phone and through letters trying to get them to rectify their mistakes in regards to my credit card account with them. Several times I have asked for copies of the notes employees make on my account each time I call in, and every time they have told my I would need to subpoena them to receive those notes. This is unfair, those noted on my account are my property, and I should be entitled to them.

The new proposed credit card rules curb some abusive lending practices that drive consumers deeper in debt. I urge you to implement these rules to provide relief to people like me who just want a fair deal from credit card companies.

Sincerely,
Amber Alink
Albuquerque 87121