

**From:** "Terry West" <lacie61002@aol.com> on 06/06/2008 01:05:03 PM

**Subject:** Regulation AA

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June 6, 2008

Federal Reserve Board

Dear Federal Reserve Board:

I support the federal reserve plan to protect consumers and I would like to see the rules go even further. Its about time someone spoke up for the "little people". Credit Card companies have so much power, they reel you in and then put the screws to you. I think Chase Bank is one of the worst. Are these customer service reps schooled on being cold and heartless? There almost robatic and don't care at all about the customer. I hope something is done quickly so their unfair practices will cease.

Do not let credit card issuers convince you to change your proposed plan.

Sincerely,

Terry West