

J Kolenovsky <garden@hal-pc.org> on 06/12/2008 06:45:06 PM

**Subject:** Regulation AA

Jun 12, 2008

Federal Reserve Board Email comments

Dear Email comments,

Last fall, I bought a stun gun from a NY firm. The clip was weak and the gun fell and broke. I asked if they had a stronger clip and they wouldn't answer me. They just said return it. I did. The replacement did the same thing. They then said the clips are not changeable. I tried to return the product on several attempts. They would not budge. Their policy on the internet says 'satisfaction guaranteed". I filed a dispute with my credit card company and they credited and started the investigation. They did say I should have returned it ANYWAY even if the company wouldn't allow it..

When the card co. sent me the paperwork and I filled it out, there were some questions that didn't apply. The credit card co. then ruled in favor of the seller because I left a couple of questions blank (the ones that didn't apply) So now I have a broken stun gun held together by Gorilla tape and I epoxied a better clip to the gun..

.

Sincerely,

Mr. J Kolenovsky  
4341 Jane St  
Bellaire, TX 77401-4605