

From: dchaskes@speakeasy.net on 05/22/2008 11:05:03 AM

Subject: Regulation AA

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I have a personal story to tell about how a credit card company switched a rate from 3.99 fixed to 17%, never notifying me, all because a letter I wrote, containing payment was misplaced somehow by their mail sorting or the post.

Please put an end to these tactics.