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**Comments:**

In the last two years, my Bank Burke and Herbert Bank docketed out \$800.00 overdraft fees in one year. I requested my bank NOT to approved charges if there was insufficient funds. However, the bank was telling me that its my responsibility to check my account. But as a deaf customer, the website to access my account is always down. And because its a small bank, its hard to find my bank ATM without fees. I do have a complaint is that the bank watch closely when customer direct deposit cycle hits, the customer is left with less money. Another complaint, overdraft fees happens at any , even if I choose to close my account. If something get redeposit, the bank will not share the information if the customer have insufficient fees. The bank will still charge for overdraft. Another problems is that the bank charges overdraft when the customer has fund... for example.. if you have a balance of 50.00 and then i purchased something for 5.00, but then forgot that you prupused gas four days later for 50 dollars, the bank will post payment later for the 5.00. the over draft charges will be 5.00.. even though if there isn't enough funds for 50.00 gas, the transcation should not have gone through.

