

4-16-08

Bank of America,

It's a disgrace what the Credit Card Companies are doing to people with their credit card bills.

I have a friend (for 15 yrs) that has a Bank America Card, Credit Card. She is 95 yrs of age - she is completely incapacitated. She has made me her Power of Atty. She had this done in 2005.

She can no longer read or write except her name. Some times her signature is shaky but you can read it.

Enclosed is a copy of letters that people have sent in to the "St. Petersburg Times" newspaper. This past week

My friend has a Bank of America Card and when I took over paying her checks, I was amazed at the money she owed on her Charge Card. It was impossible for her to owe it

She lives in an assisted Living facility. They supply her food, electric, garbage, water, ~~and~~ they do her cleaning, etc. The only bills she would have is her Calling and her telephone everything else goes in with her rent. They even furnish her transportation to her medical doctors. The only other things she buys is Tooth paste, tooth ^{powder} and brush, which she pays cash for.

When I sent the payment ⁱⁿ for July, I put a letter in that the bill couldn't possibly be right as the only ^{thing} she had bought on that Credit Card was no less than 2 years ago, as we've been taking her shopping for her clothing the last 25 years and she did use that Credit Card at that time, and she has been paying on that Card all this time and I just received her bill due Aug 02-08 and it is for \$995.48.

I wrote last month and told

them. It is impossible that she owes that as the purchases she made at that time were 3 pair slacks ^{approximat} 75.00. 3 blouses 66.00 and 2 packs of underwear 12.00. = 153.00. How could she still possibly be paying on that card?

They responded by saying their is a privacy act, and they cant give out information on her card. I just wrote the other day and told them told that I had sent them my P.O.A. papers and that she wants to know also how she can still owe money and she has a right to know.

I also cant understand the payments as checking thru her bank ledger acct book I found the payments for some in (2006) 6/24 \$111.45 - 7/22 \$244.18 - 8/22 - 182.90 9/12 184.02. I found one for (2007) 10/23 \$167.47 12/27 131.01 (2008) - 2/24 83.00 3/28 70.00 4/16 \$28.00 6/16 94.00. How is it possible for to owe 795.48 for Aug payment and get a bill for 28.00 there is some thing

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diffidently ^{something} wrong I think.

One more thing enclosed is
is a \$10⁰⁰ credit paper but read the
back of it. to claim it you are
Charged \$139⁹⁹ to your Credit Card
to someone like Jessie this would
be a scam. That's my personal opinion.

sincerely

Mrs Jean Lenty Patrick

P.S. Please excuse my writing and
I am trying to help my friend
Mrs Jessie Lenty the best I can.
I am 86 years old.