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**Comments:**

The deceptive way banks play games hurts the customers. I had a company withdrawing funds of random amounts and the bank told me they could not stop it, so I decided to CLOSE my account. Someone neglected to handle it properly and the next thing I knew I received a call from the bank that I had accrued over \$900 in NSF fees. I never received a notice and the response was, "your account is closed so we did not send" yet they could not respond when I asked if it is CLOSED how can I accrue FEES?? I was told it was bank policy and hung up on. This same bank would cash a large check, and let small ones bounce to accrue fees as well. I do not make it a habit but it DOES occur and banks should work FOR the customer NOT AGAINST. I love the bank I have now and they have yet to pull any tactics!! Christy Tuzzio