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Comments:

I live on a fixed income now but have been with this bank since about 1997. This Chase Bank is formerly Bank One, unfortunately for all us poor folk. Bank One was very easy on us and very kind. These people are so rude, and I mean I have never seen a person smile inside this bank. In May, I went on my account about 4 days before I received my check, and as usual, there was 3.12 left in my account, all my other transactions had been taken out, so I knew I was broke until the next Wed. On Thursday, my house payment went through the system, Unfortunately, because I am a bit senile, I wrote the wrong date on my check. On no, that meant I had a 35.00 charge that would come out of my check on Wed. I was devastated because after I pay my bills, I have 119.00 to live on for a month, but I knew I just had to deal with it. So I go online to see if there was anything I could do and what I had found was this..... They had went back and put my house payment first, and added the other items behind that, making all of them in-suffient, and I owed them 175.00 in overdraft fees!!!! I went to the bank and I was crying and begging them and telling them that the others had cleared, I saw them with my own eyes and saw the availble balance, I said ,no way can you do this, I can't even buy food for the month. They said yes they could, they took off one charge, so I

still owed them 140.00!!!! I continued to beg, mentioned how long I had been with the bank, all to no avail. She calls over another girl to take me in a cubicle, I am still crying, she said she wanted to give me some coupons that would help me out. Ok, a little glimmer of hope then wham, they hit me again. The coupons were to give to other people to get them to the bank, and if I got some many people to come to their bank, then I could make 25.00 dollars!!! I have never in my life met up with anyone, or any person as cold hearted as these people, I was no longer crying, I was LIVID!!! I ask them had they lost their ever loving minds, I wouldn't refer worst enemy to this banking corp. And I will no longer be dealing with them after this month and I get my check transferred!!! May God have mercy on their souls, they will get their just reward!!