

From: SUZETTE JOHNSON <ansel123@msn.com> on 08/29/2008 03:40:01 PM

Subject: Regulation AA

I am writing in regard to the credit card abuse reform. I have a good credit rating, yet I have seen Capitol One raise my business account rate by over 7% in one month's time. When I called to ask why my interest rate was raised, as I had never been late on a payment, they said my credit had been one that had been reviewed and adjusted. Yet, I always pay my bills on time and have not had late charges and have a good credit rating.

As another example, My husband and I purchased a TV in Feb. 2008 at Circuit City on a 3 years no interest promotion. We always pay much more than the minimum payment and should have paid up the small balance that was on the card prior to this promotion. However, even though the balance is less than the purchase of the television, I am being charged the same or more interest every month because all of my payments, I am told by Chase, goes towards the promotion purchase. None of the payments go towards the original balance. So, in essence, there is no promotional rate. If we were not paying this credit card at an accelerated pace, we would be stuck with this extra interest for a much longer time.

This is insane and a really bad policy, but since the credit card companies can do whatever they want, the consumer is losing in the end. Is it any wonder the economy is tanking? Who can afford these practices since the living expenses are going higher and salaries are not keeping up. We need federal intervention on our behalf.

Thank You,
Suzette Johnson
