From: Michael Krug <bush_dude@hotmail.com> on 07/25/2008 11:20:03 AM

Subject: Regulation AA

Jul 25, 2008

Federal Reserve Board Email comments

Dear Email comments,

It is hard to get away in today's society without using some sort of credit. The rules that apply to Credit Companies are too lenient. I have been affected by interest rates being raised for no reason on balances that I hold.

A transaction accidentally came through on a balance transfer card that I hold and even though it wasn't supposed to have posted to the account, the interest rate was raised from the low balance transfer rate to the purchase rate and applied to the existing balance! I pay more in interest a month than I can apply to the principal! It's unacceptable.
It seems like card companies intentionally apply charges just after your closing date for purchases made before the close date simply so they can claim you carried a balance over from the previous month. With internet banking, they deduct my payment within minutes of me applying my payment electronically. Why can't they do the same with the charges I make DAYS before the close date?

If I stopped using my credit card, it would become much harder to build up a good credit score, especially if you've ever made a mistake such as forgetting to pay one of your other bills on time. It happens to everyone! We are busy people, trying to make a decent living. We can be as organized as much as ever, but things can sometimes fall through the cracks. Especially, at times of high stress.

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Sincerely,

Mr. Michael Krug
1025 Oxford Ln
Fort Collins, CO 80525-2393