

From: Zoe Kovel
Subject: Electronic Fund Transfers

Comments:

Bank of America recently charged me four \$25 fees for 4 debit card purchases in the space of an afternoon which overdrew my account. I have had many other problems with unannounced fees and charges from this bank, but this seemed particularly unfair - Why not simply inform me that I did not have sufficient funds in my account, rather than letting the charge go through and then fining me? The debit card purchases were very small, too, and I certainly would not have made them had I known how low my balance was. I feel the bank has taken advantage of me, yet again.