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Comments:

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Comments:

I am also a furious consumer after having a bad experience with Chase and Bank of America. Chase has charged me a monthly service fee when I asked them 3 times to close my account. I found out from a collection call that the Chase account was never closed. They kept adding an overdraft fee on top of the service fee. Because of this I was reported to the Chex System. Chex Systems had informed Bank of America and they did not allow me to have access to my funds for almost a month. Not too mention how rude they were and could not be honest and tell me what was going on with my money. They have charged me a \$60 fee for "investigation" of my account. The \$60 was stolen from me when they closed the account and I was helpless to obtain it because they had my money. Because of this I have incurred late fees on my bills at that time since I was denied access to my money. I work for a pretty large bank and I have never experienced something like this ever. I recommend consumers to hide their money under their mattresses instead of trusting any Bank. I had to learn the hard way to never trust a Bank again.