

From: Janet Mussey, Andover, NE

Subject: Electronic Fund Transfers

---

Comments:

Janet Mussey  
Andover, NH 03216-0173

March 18, 2009

Federal Reserve Board

Dear Federal Reserve Board:

I have overdraft protection on my account. This "protection" does not fully protect consumers though. Yes, it allows transactions to go through your account if you do not have the money to cover them - but at the same time with the overdraft fees is hurts consumers. Overdraft protection would make more sense if there were no overdraft fees unless you went over your overdraft protection amount. For example, my overdraft protection is \$400.00...if I went over that amount, sure - an overdraft fee is understandable. We have direct deposit, so our bank knows the money will be in the bank every week. On many occasions we had a a few small transactions that we had the money to fully cover in our account, and then one large transaction that we were short maybe \$5.00 for ...but our bank put the large transaction through before the small ones, so they all incurred an overdraft fee of \$27.00. I was shocked when I checked my statement online! Luckily our bank reversed all but one of those fees, but it's absurd that banks can do this to a customer. I really do enjoy having the protection from returned checks, but the overdraft fee"s they are charging certainly is more than the fees these banks incur from one overdraft.

Please also stop banks from using unfair practices to increase overdraft fees - like ordering transactions from highest to lowest, rather than the order in which they occurred.

Sincerely,

Janet Mussey