

From: Michelle Answering Centre

Subject: Electronic Fund Transfers

Comments:

Suntrust bank has this new feature called Account Analysis fee if your account isn't overdrawn they will slap in your account; then charge you a NSF fee and they can't never explain to you what an account analysis fee is they come up with some type of lame story.

We been charged with NSF charges alot and the money is the bank and it takes 2-3 days to clear if using your debit card and then when you look again all the accounts that had a pending status end of getting a NSF charge for have of them I get charged any where from \$75 - \$105 per month and I have a business account with this bank. All banks needs to be look into it's not far to the consumers.