<table>
<thead>
<tr>
<th></th>
<th>Dollar Range Card</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>...$1 - $100</td>
</tr>
<tr>
<td>B</td>
<td>...$101 - $500</td>
</tr>
<tr>
<td>C</td>
<td>...$501 - $1,000</td>
</tr>
<tr>
<td>D</td>
<td>...$1,001 - $2,500</td>
</tr>
<tr>
<td>E</td>
<td>...$2,501 - $5,000</td>
</tr>
<tr>
<td>F</td>
<td>...$5,001 - $7,500</td>
</tr>
<tr>
<td>G</td>
<td>...$7,501 - $10,000</td>
</tr>
<tr>
<td>H</td>
<td>...$10,001 - $25,000</td>
</tr>
<tr>
<td>I</td>
<td>...$25,001 - $50,000</td>
</tr>
<tr>
<td>J</td>
<td>...$50,001 - $75,000</td>
</tr>
<tr>
<td>K</td>
<td>...$75,001 - $100,000</td>
</tr>
<tr>
<td>L</td>
<td>...$100,001 - $250,000</td>
</tr>
<tr>
<td>M</td>
<td>...$250,001 - $500,000</td>
</tr>
<tr>
<td>N</td>
<td>...$500,001 - $1 million</td>
</tr>
<tr>
<td>O</td>
<td>...$1 million - $5 million</td>
</tr>
<tr>
<td>P</td>
<td>...$5 million - $10 million</td>
</tr>
<tr>
<td>Q</td>
<td>...$10 million - $25 million</td>
</tr>
<tr>
<td>R</td>
<td>...$25 million - $50 million</td>
</tr>
<tr>
<td>S</td>
<td>...$50 million - $100 million</td>
</tr>
<tr>
<td>T</td>
<td>...More than $100 million</td>
</tr>
</tbody>
</table>
Card # 1

0. Not at all knowledgeable about personal finance

1.

2.

3.

4.

5.

6.

7.

8.

9.

10. Very knowledgeable about personal finance
Card #2

0. Not at all willing to take financial risks

1.

2.

3.

4.

5.

6.

7.

8.

9.

10. Very willing to take financial risks
Card #3

0. No searching

1.

2.

3.

4.

5.

6.

7.

8.

9.

10. A great deal of searching
Card #4

Call around
Newspapers/Magazines
Material in the mail
Television/Radio
Internet/Online service
Advertisements
Friend/Relative
Lawyer
Accountant
Banker
Broker
Financial Planner
Other
Never borrow
Do not save or invest
Card #5

Commercial bank

Savings & Loan or Savings bank

Credit Union

Mortgage Company

Finance or Loan Company

Brokerage

Broad Financial Services Company

Other
Card #6

Personal savings or assets

Credit card (personal or business)

Personal loan/line of credit from a bank or savings institution

Personal loan/line of credit from a credit union

Personal loan/line of credit from some other type of institution or investor

Business loan/line of credit from a bank or savings institution

Business loan/line of credit from a credit union

Business loan/line of credit from some other type of institution or investor

Other
Business checking or share draft accounts

Business savings accounts

Business lines of credit

Business mortgages

Other business loans or leases

Business credit cards

Credit or debit card payment processing

Other
Card #8

Aspire Resources Inc.
CornerStone
HESC/ESA/EdFinancial
FedLoan Servicing/AES (PHEAA)
Granite State – GSMR
Great Lakes Educational Services, Inc.
MOHELA
Navient (formerly Sallie Mae)
Nelnet
OSLA Servicing
VSAC Federal Loans
Discover Financial Services
The First Marblehead Corporation
JP Morgan Chase Bank
PNC Bank
SunTrust Bank
U.S. Bank
Wells Fargo Bank
RBS Citizens
College or University
Other
Card #9

Next few months

Next year

Next few years

Next 5–10 years

Longer than 10 years
Card #10

Take substantial financial risks expecting to earn substantial returns

Take above average financial risks expecting to earn above average returns

Take average financial risks expecting to earn average returns

Not willing to take any financial risks
Card #11

Don’t save – usually spend more than income

Don’t save – usually spend about as much as income

Save whatever is left over at the end of the month – no regular plan

Save income of one family member, spend the other

Spend regular income, save other income

Save regularly by putting money aside each month
Card #12

Family

Friends

Credit Card

Payday Lender

Pawn Shop

Car Title Lender

Church

Social Service Institution
Card #13

Savings account

Stocks, bonds, CDs, or other financial assets

Home equity loan or line of credit

Pension or Retirement Accounts

Automobile

Real estate

Durable goods

Other miscellaneous valuables
Card #14

Credit cards

Store charge cards

Payments due for services or goods purchased

Utilities

Insurance

Rent

Mortgage

Auto loans

Student loans

Other Miscellaneous loans

Installment or layaway loans
Card #15

Eating or drinking out
Food or beverages at home
Entertainment
Travel
Non-durable goods
Personal care
Health care
Personal or home services
Card #16

Location of their offices

Had the lowest fees/minimum balance requirement

Able to obtain many services at one place

Offered safety and absence of risk

Some other reason
**Card #17**

**Retirement Assets**

<table>
<thead>
<tr>
<th>Retirement assets associated with jobs</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Current Job Pensions</strong></td>
</tr>
<tr>
<td>• 401(k) and other account plans</td>
</tr>
<tr>
<td>• Plans that provide monthly retirement income</td>
</tr>
<tr>
<td>• Hybrid plans</td>
</tr>
<tr>
<td><strong>Past Job Pensions</strong></td>
</tr>
<tr>
<td>• Currently receiving benefits /making withdrawals</td>
</tr>
<tr>
<td>• Will receive benefits in the future</td>
</tr>
<tr>
<td><strong>Social Security</strong></td>
</tr>
<tr>
<td>• Retirement, survivor’s, or disability benefits</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Other retirement assets</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>IRAs, Keoghs</strong></td>
</tr>
<tr>
<td>• Started directly, or rolled over from pension/account from a former job</td>
</tr>
<tr>
<td><strong>Annuities</strong></td>
</tr>
<tr>
<td>• Directly purchased annuities</td>
</tr>
</tbody>
</table>
Card #18

Don’t write enough checks to make it worthwhile

Minimum balance is too high

Do not like dealing with banks

Service charges are too high

No bank has convenient hours or location

Some other reason
Card #19

Working now/ Self-employed
On vacation/ Other leave of absence
Temporarily laid off
Unemployed and looking for work
On sick leave or maternity leave
Disabled
Retired (full, partial, or temporary)
Student
Homemaker
On strike
Volunteer work
Other
Card #20

PLEASE LIST YOUR STRONGEST IDENTIFICATION FIRST

White

Black/African-American

Hispanic/Latino

Asian

American Indian/Alaska Native

Native Hawaiian/Other Pacific Islander

Other
Too expensive, can’t afford health insurance

Don’t believe in health insurance

Not much sickness in the family - we haven’t needed health insurance

Dissatisfied with previous insurance

Job layoff or job loss

Some other reason