Interagency Appraisal Complaint Form

**Purpose:** This form collects information about complaints of non-compliance with the appraisal independence standards and the Uniform Standards of Professional Appraisal Practice, including complaints from appraisers, individuals, financial institutions, and other entities.

**Complaint Process:** Your complaint will be forwarded to the appropriate regulator(s) for review. Please do not submit documents with your complaint, as the regulator(s) will contact you if more information is needed. Please note the regulator(s) may not be able to provide the resolution you request because of legal and other constraints. For example, regulator(s) considering a complaint do not have jurisdiction to directly award damages, settle fee disputes, or act as your attorney or expert witness. A regulator’s review of your complaint will focus on potential violations of applicable law or regulatory policy and could result in a regulator taking action(s) against the entity about which you are complaining.

**Privacy Statement:** The information you are providing is being collected pursuant to the individual authorities of the federal financial institution regulators (12 U.S.C. §§ 1, 481, 1464, and 1820; [ ]). The information will be used to refer your complaint, made pursuant to 12 U.S.C. § 3351(i), to the appropriate regulator and by the regulator to review and respond to your complaint. In order to review and respond to your complaint, the appropriate regulator may disclose your information consistent with the routine uses listed in the regulators’ respective Privacy Act Notices: OCC - ____; FDIC - ____; CFPB - ____; FRB - ____; NCUA - _____. Do not include any information in your complaint you consider confidential or do not want disclosed during the complaint review process. While completing this form is voluntary, failure to provide all of the information may delay or prevent the appropriate regulator from reviewing your complaint. Anonymity cannot be guaranteed. However, if the appropriate regulator has a process to take action on an anonymous complaint, do you prefer to remain anonymous? Yes ☐ No ☐

**Whistleblowers:** Federal and state laws offer protection for whistleblowers.

**Your Information**

<table>
<thead>
<tr>
<th>Information</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name (First, Last or Business)</td>
<td></td>
</tr>
<tr>
<td>Address, City, State, Zip</td>
<td>Email</td>
</tr>
</tbody>
</table>

**Who are you? Please check the appropriate box.**

- [ ] Individual Property Owner
- [ ] Business Property Owner
- [ ] Certified General Appraiser
- [ ] Certified Residential Appraiser
- [ ] Financial Institution Lender
- [ ] Licensed Appraiser
- [ ] Non-Financial Institution Lender
- [ ] Appraisal Management Company
- [ ] Mortgage Broker
- [ ] Other __________________________

**Who are you complaining about? Check all that apply.**

- [ ] Appraiser
- [ ] Appraisal Management Company
- [ ] Lender
- [ ] Other __________________________

Are you employed by the subject of your complaint? Yes ☐ No ☐

**Please provide information regarding the person or entity you are complaining about. If more than one, please provide information in the “Describe your complaint” section, below.**

<table>
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<tr>
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<td>Address, City, State, Zip</td>
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</tr>
</tbody>
</table>
**What is the nature of your complaint? Check all that apply.**

- [ ] Appraisal inaccurate or disagree with the value provided in the appraisal
- [ ] Appraiser independence
- [ ] Non-compliance with Uniform Standards of Professional Appraisal Practice
- [ ] Improper (or attempted improper) influencing of an appraiser or the appraisal process
- [ ] Removal or exclusion from an approved appraiser list or addition to a “do not use” list
- [ ] Appraisal fee-related issue
- [ ] Other

**Please provide information about your complaint**

<table>
<thead>
<tr>
<th>Type of Property</th>
<th>Address of the Property Involved</th>
</tr>
</thead>
<tbody>
<tr>
<td>[ ] Residential 1-to-4 Family</td>
<td></td>
</tr>
<tr>
<td>[ ] Commercial or Multi-Family (over 4 units)</td>
<td></td>
</tr>
</tbody>
</table>

Have you tried to resolve your complaint with anyone? Yes [ ] No [ ]

If Yes, date of contact: ________ Who did you contact: ________________________

At what company or government agency? ____________________________________________

**Describe your complaint**

Briefly describe your complaint. Do not submit any documents with your complaint. You will be contacted if more information is needed.

______________________________________________________________________________

______________________________________________________________________________

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______________________________________________________________________________

For more information on appraiser independence or the Uniform Standards of Professional Appraisal Practice (USPAP), go to: [www.ReferMyAppraisalComplaint.gov](http://www.ReferMyAppraisalComplaint.gov).

I certify that I am the named individual or business (or their designee) filing this complaint and the information in this complaint is true and correct to the best of my knowledge and belief.

Signature ___________________________ Date ______________________

Internal Agency use only. Control Number: ______________ Date Received: ____________

Agency Complaint Routed To: __________________________ Date Routed: ______________

Prudential Regulator: _______________________________