

**From:** Nancy Gathing <gathingn@yahoo.com> on 06/14/2008 06:50:02 PM

**Subject:** Regulation AA

Jun 14, 2008

Federal Reserve Board Email comments

Dear Email comments,

Discover card discontinued a type of card I had had for several years and issued me a new kind. I had no choice in the change. They automatically transferred my indebtedness to the new card, but not my rewards program. They later claimed they had sent a letter outlining how I could request the awards to be transferred. This letter must have been thrown out with the voluminous junk mail I receive in my busy life. Because I had missed the deadline that this presumed letter must have indicated for requesting awards transfer, Discover Card maintained that my awards were forever forfeited. Repeat calls did not affect any change of decision or policy.

Sincerely,

Ms. Nancy Gathing  
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