



# **Discover Financial Services**

**Dodd-Frank Act §165(d) Rule**

**Resolution Plan  
Public Section**

**December 21, 2017**

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## Introduction

Pursuant to the requirement set forth in Title I, 165(d) of the Dodd-Frank Wall Street Reform and Consumer Protection Act (Dodd-Frank Act), the Board of Governors of the Federal Reserve System (Federal Reserve or FRB) and the Federal Deposit Insurance Corporation (FDIC) issued a joint final rule (165(d) Rule) that requires bank holding companies with consolidated assets of \$50 billion or more and companies designated as systemically important by the Financial Stability Oversight Council (the FSOC), to periodically submit to the Federal Reserve and the FDIC (and, in the case of companies designated by the FSOC as systemically important, to the FSOC) a plan for such company's rapid and orderly resolution in the event of material financial distress or failure. As a bank holding company with consolidated assets in excess of \$50 billion, Discover Financial Services (DFS or DFS Parent) and its subsidiaries (collectively "Discover" or the "Company"), developed this Resolution Plan (also referred to as the 165(d) Plan, Resolution Plan, or Plan) to fulfill that requirement.

This Plan provides the strategic options that Discover's Board of Directors and senior management (Management) believes would be available to the Federal Reserve and FDIC in the unlikely event that the Company was to enter into resolution proceedings. Specifically, this Plan maps out how the Material Entities (MEs) and Core Business Lines (CBLs) of Discover can be reorganized, liquidated, or otherwise resolved under applicable insolvency law in a reasonable period of time, without any extraordinary support from the US government, without exposing taxpayers to a risk of loss, and in an orderly and organized manner that substantially minimizes the risk that the failure of these entities and businesses would have a serious adverse effect on the financial stability of the United States.

Consistent with guidance from the FRB and FDIC, all financial and other information regarding the Company in this Plan is taken as of December 31, 2016, unless otherwise indicated.

*The information contained in the Resolution Plan, including this public summary, has been prepared in accordance with applicable regulatory requirements and guidance. Any differences in the presentation of information concerning Discover's businesses and operations contained herein relative to how Discover presents such information for other purposes is solely due to the Company's efforts to comply with the rules governing the submission of resolution plans. The information presented herein, including the designation of Material Entities and Core Business Lines, does not, in any way, reflect changes to the Company's organizational structure, business practices, or strategy.*

## Overview of Discover

Discover is a direct banking and payment services company. DFS is a bank holding company under the Bank Holding Company Act of 1956 as well as a financial holding company under the Gramm-Leach-Bliley Act, and, therefore, is subject to oversight, regulation, and examination by the Federal Reserve. DFS is also a publicly traded company with shares listed on the New York Stock Exchange. The Company offers Discover-branded credit cards to individuals, operates the Discover Network, and obtains deposits from customers directly or through affinity relationships<sup>1</sup>.

Discover is principally engaged in providing products and services to customers in the United States<sup>2</sup>. At December 31, 2016, the Company had approximately \$92 billion in assets primarily consisting of approximately \$77 billion in loan receivables. Credit card loans represent nearly 80% of the loan portfolio and 67% of total assets. Discover generated \$9.1 billion in revenue for the 12-month period ending in December 2016, with net income of \$2.4 billion. The Card Issuing business is the primary earnings generator for the Company and accounted for 90% of Discover's net income in 2016.

*Information contained herein speaks only as of the date of this summary or as of December 31, 2016, where indicated. The Company may modify, update, and supersede such information contained in this summary and assumes no obligation or undertaking to update or revise such information as more information becomes available. In addition, this summary contains forward-looking statements. Such statements are based upon the current beliefs and expectations of management of the Company and are subject to significant risks and uncertainties. Certain factors could cause actual results to differ materially from those set forth in the forward-looking statements. Additional factors that could cause results to differ materially from those described in the forward-looking statements can be found under "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations" in Discover's Annual Report on Form 10-K for the year ended December 31, 2016, and Quarterly Reports on Form 10-Q for the quarters ending March 31, June 30, and September 30, 2017, which are on file with the Securities and Exchange Commission (SEC) and available at the SEC's website at [www.sec.gov](http://www.sec.gov).*

## Summary of Resolution Plan

### A. The Names of Material Entities

A Material Entity under the 165(d) Rule is defined as a legal entity (or a foreign branch of a CIDI) that is significant to the activities of a Critical Operation<sup>3</sup> or CBL (as defined in the following section). The Company has identified seven Material Entities. The seven Material Entities account for approximately 95% of the Company's assets, 96% of revenue, and 98% of net income for Discover's year-end 2016. The Material Entities are described as follows:

- Discover Financial Services is the parent holding company in the Company's organizational structure. It is a bank holding company and financial holding company subject to oversight, regulation, and examination by the Federal Reserve.
- Discover Bank is a wholly owned direct subsidiary of Discover Financial Services. Discover Bank is regulated by the Delaware State Bank Commissioner and the FDIC, which insures deposits up to applicable limits and serves as Discover Bank's primary federal regulator. Discover Bank originates credit card, personal, and student loans as well as direct-to-consumer deposits and serves as the primary legal entity for the Card Issuing and Deposit Gathering Core Business Lines.
- DFS Services LLC owns and operates the Discover Network and serves as the primary legal entity for the Card Network Core Business Line.
- DFS Corporate Services LLC provides technology, human resources, corporate risk management, internal audit, and other shared services for all of the Company's businesses, including the Core Business Lines.
- Discover Products Inc. provides customer service, marketing, and credit risk management services for Card Issuing and Deposit Gathering Core Business Lines; finance, law, compliance, and security and investigative services for all business lines; and is the payroll entity for certain Discover executive management.
- Discover Properties LLC owns the real property and office buildings in Riverwoods, Illinois, and New Albany, Ohio, that house employees and equipment in support of most of the Company's businesses, including the Core Business Lines.
- Card Securitization Trust provides funding to Discover Bank by issuing Asset-backed Securities (ABS) to investors.

### B. Description of Core Business Lines

Per the 165(d) Rule and subsequent regulatory guidance, a Core Business Line means a business line of the Covered Company, including associated operations, services, functions, and support, which upon failure would result in a material loss of revenue, profit, or franchise value. For purposes of resolution planning, the Company has designated the following three business lines as Core Business Lines:

- Card Issuing—Offers and issues proprietary and affinity credit cards to consumers through direct mail and internet/online channels.
- Card Network—Facilitates transactions for Discover-branded credit cards to purchase goods and services at merchant locations.
- Deposit Gathering—Offers Deposit Products to customers through direct marketing and affinity relationships<sup>4</sup>.

The three Core Business Lines described have been identified solely for resolution planning purposes and may differ from the operating segments that the Company uses for management reporting in its periodic reports filed with the SEC.

### C. Summary Financial Information Regarding Assets, Liabilities, Capital, and Major Funding Sources

For additional detailed financial information, refer to the Company's annual, quarterly, and current reports filed with the SEC, which are available on the websites of the Company and the SEC. The following exhibit presents the consolidated statement of financial condition for Discover Financial Services as of December 31, 2016.

**Exhibit 1: Consolidated Statement of Financial Condition (in millions of dollars)**

<b>Assets</b>	
Cash and cash equivalents	\$ 11,914
Restricted cash	95
Investment securities:	
Available-for-sale	1,605
Held-to-maturity	152
Total investment securities	<u>1,757</u>
Loan receivables:	
Total loan portfolio	77,254
Total loan receivables	<u>77,254</u>
Allowance for loan losses	(2,167)
Net loan receivables	<u>75,087</u>
Premises and equipment, net	734
Goodwill	255
Intangible assets, net	166
Other assets	2,300
Total assets	<u>\$ 92,308</u>
<b>Liabilities and Stockholders' Equity</b>	
Deposits:	
Interest-bearing deposit accounts	\$ 51,461
Non-interest bearing deposit accounts	531
Total deposits	<u>51,992</u>
Short-term borrowings	0
Long-term borrowings	25,443
Accrued expenses and other liabilities	3,550
Total liabilities	<u>80,985</u>
Commitments, contingencies, and guarantees	
Stockholders' Equity:	
Common stock	5
Preferred stock	560
Additional paid-in capital	3,962
Retained earnings	15,130
Accumulated other comprehensive loss	(161)
Treasury stock	(8,173)
Total stockholders' equity	<u>11,323</u>
Total liabilities and stockholders' equity	<u>\$ 92,308</u>

## Capital and Liquidity Management

The Company maintains comprehensive capital and liquidity management programs to ensure that appropriate resources, analytics, governance, and contingencies are in place in order to maintain appropriate levels of capital and liquidity for the consolidated company as well as the insured depository institution subsidiaries.

### Capital Management

The Company's capital management framework is designed to ensure that the Company and its subsidiaries maintain sufficient levels of capital. In doing so, the amount of capital must be commensurate with the inherent risk profile of their businesses and meet all applicable regulatory standards and guidelines. Additionally, the Company must meet external rating agency expectations under both baseline and stressed conditions. The Company's primary source of capital is earnings generated by its businesses.

Under regulatory capital requirements adopted by the Federal Reserve, the Company must maintain minimum levels of capital. Failure to meet minimum capital requirements can result in the initiation of certain mandatory, and possible additional discretionary, actions by regulators that if undertaken could limit the Company's business activities and have a direct material effect on its financial position and results.

Discover participated in the Federal Reserve's Comprehensive Capital Analysis and Review (CCAR) process and submitted a comprehensive Capital Plan in April 2017, detailing the Company's stress testing framework, capital adequacy assessment process, capital targets, capital distribution, contingencies, and governance. In June 2017, the Company received non-objection from the Federal Reserve with respect to its proposed actions through June 30, 2018.

The Company maintains capital ratios significantly above the requirements to meet the well-capitalized status as defined by the regulatory guidelines. The following exhibit provides Discover's consolidated Basel III regulatory capital ratios as of December 31, 2016.

#### Exhibit 2: Basel III Regulatory Capital Ratios as of 12/31/2016

	Actual	Requirements for Well-capitalized Status
Total capital (to risk-weighted assets)	15.5%	≥10.0%
Tier I capital (to risk-weighted assets)	13.9%	≥6.0%
Tier I capital (to average assets)	12.3%	N/A
CET1 capital (to risk-weighted assets) (Basil III transition)	13.2%	N/A

The following exhibit shows the computation of the Company's tangible common equity.

#### Exhibit 3: Tangible Common Equity Computation as of 12/31/2016 (dollars in millions)

Total common stockholder's equity	\$ 10,763
Less: Goodwill	(255)
Less: Intangibles assets, net	(166)
Tangible common equity	<u>\$ 10,342</u>

### Funding

Discover seeks to maintain diversified funding sources and a strong liquidity profile in order to fund the Company's businesses and to repay or refinance the Company's maturing obligations. In addition, the Company seeks to achieve an appropriate maturity profile and utilize a cost-effective mix of funding sources. The Company's primary

funding sources include direct-to-consumer (DTC) deposits, brokered deposits, credit card ABS, and unsecured debt.

## Liquidity Management

Discover's liquidity management program ensures that the Company has adequate liquidity to sustain business operations, fund asset growth, and satisfy debt obligations. At December 31, 2016, Discover's on-balance sheet liquidity portfolio was comprised of cash, cash equivalents, Federal Reserve deposits, and highly liquid investments primarily in US Treasuries, US government agency securities, and agency mortgage-backed securities. The contingent funding sources include undrawn facilities, such as private asset-backed conduits and Federal Reserve Discount Window capacity. The following exhibit summarizes Discover's liquidity resources at the end of 2016. Discover would have approximately \$19 billion in contingent liquidity without including the Federal Reserve Discount Window capacity.

### Exhibit 4: Liquidity Resources as of 12/31/2016 (in billions of dollars)

<b>Liquidity Portfolio:</b>	
Cash and Cash Equivalents <sup>5</sup>	\$11.1
Investment Securities	\$1.5
Total Liquidity Portfolio	\$12.6
<b>Undrawn Credit Facilities:</b>	
Asset-backed Conduit Facilities	\$6.0
Federal Reserve Discount Window	\$24.2
Total Undrawn Credit Facilities	\$30.2
<b>Total Liquidity Portfolio and Undrawn Credit Facilities</b>	<b>\$42.8</b>

These available liquidity resources position Discover to continue operations for several months after a substantial liquidity disruption. Further, these resources enhance the Company's readiness to implement the Resolution Strategies.

## D. Description of Derivative and Hedging Activities

Discover uses derivatives to manage its exposure to various financial risks and does not enter into derivatives for trading or speculative purposes. Certain derivatives used to manage the Company's exposure to interest rate movements and other identified risks are not designated as hedges and do not qualify for hedge accounting. All derivatives are recorded in Other Assets at their gross positive fair values and under Accrued Expenses and Other Liabilities at their gross negative fair values.

Discover uses interest rate swaps to manage its exposure to changes in fair value of certain fixed-rate senior notes, securitized debt, bank notes and interest-bearing brokered deposits attributable to changes in LIBOR, a benchmark interest rate as defined by ASC 815. These interest rate swaps qualify as fair value hedges in accordance with ASC Topic 815, Derivatives and Hedging ("ASC 815").

### Derivatives Not Designated as Hedges

Discover uses the following derivatives to manage risk related to its Non-Core Business Lines:

- Interest rate swaps—Discover also may have, from time-to-time, interest-rate swap agreements that are not designated as hedges. The Company has a single interest-rate swap related to securitized debt associated with the acquisition of The Student Loan Corporation. Changes in the fair value of these contracts are recorded in Other Income.
- Foreign exchange forward contracts—Discover has foreign exchange forward contracts that are economic hedges and are not designated as hedges for accounting purposes. The Company enters into foreign exchange forward contracts to manage foreign currency risk. Foreign exchange forward contracts involve the purchase or sale of a designated currency at an agreed upon rate for settlement on a specified date. Changes in the fair value of these contracts are recorded in Other Income.

The following exhibit summarizes the outstanding notional amounts of derivative instruments as of December 31, 2016.

### Exhibit 5: Outstanding Notional Amounts of Derivative Instruments (in millions of dollars)

	Notional Amounts
<b>Interest Rate Contracts</b>	
Swaps	10,057
Futures and Forwards	36
Written Option	0
<b>Total Interest Rate Contracts</b>	<b>10,093</b>
<b>Foreign Exchange Contracts</b>	
Futures and Forwards	13
<b>Total Foreign Exchange Contracts</b>	<b>13</b>
<b>Total Derivative Notional Amounts</b>	<b>10,106</b>

## E. Memberships in Material Payment, Clearing, and Settlement Systems

Discover is not a direct member of any of the Financial Market Utilities (FMUs), multilateral systems that provide the essential infrastructure for transferring, clearing, and settling payments, securities, and other financial transactions among financial institutions or between financial institutions and the system. Instead, it relies on Correspondent Banks to clear and settle Automated Clearing House and Fedwire transactions with merchants, merchant acquirers, and other financial institutions.

## F. Description of Foreign Operations

While the Company maintains certain foreign operations, Discover's operations and employees are primarily located in the United States. As a result, the vast majority of the Company's revenues, profits, assets, and liabilities are related to the Company's domestic operations.

The Company's foreign operations are limited to foreign subsidiaries whose employees either provide support to the operations of the Diners Club International network, a non-Core Business Line for this Plan, or perform certain modeling and risk analysis services. The Company has no foreign deposit branches or foreign lending operations.

## G. Material Supervisory Authorities

As a financial services company, Discover's operations are subject to extensive regulation, supervision, and examination under various laws and regulations. As a bank holding company and a financial holding company, Discover Financial Services is subject to the supervision, examination, and regulation of the Federal Reserve. As a large provider of consumer financial services, the Company and its subsidiaries are subject to the supervision, examination, and regulation of the Consumer Financial Protection Bureau (CFPB).

The Company operates two banking subsidiaries, each of which is located in the United States. Discover Bank, the Company's main banking subsidiary, offers credit card loans, student loans, and personal loans, as well as certificates of deposit, savings accounts, and other types of deposit accounts. Discover Bank is chartered and regulated by the Delaware State Bank Commissioner and is also regulated by the FDIC, which insures its deposits up to applicable limits and serves as the bank's primary federal banking regulator. The Company's other bank, Bank of New Castle, is also chartered and regulated by the Delaware State Bank Commissioner and insured and regulated by the FDIC.



## H. Principal Officers

The following exhibit provides additional information concerning the executive officers of Discover Financial Services.

### Exhibit 6: Executive Officers<sup>6</sup>

Name	Position
David W. Nelms	Chairman and Chief Executive Officer
Roger C. Hochschild	President and Chief Operating Officer
R. Mark Graf	Executive Vice President, Chief Financial Officer
Kathryn McNamara Corley	Executive Vice President, General Counsel, and Secretary
Brian Hughes	Executive Vice President, Chief Risk Officer
Julie A. Loeger	Executive Vice President, Chief Marketing Officer
Carlos Minetti	Executive Vice President, President, Consumer Banking
Diane E. Offereins	Executive Vice President, President, Payment Services
James V. Panzarino	Executive Vice President, President, Credit and Card Operations
Glenn P. Schneider	Executive Vice President, Chief Information Officer
R. Douglas Rose	Senior Vice President, Chief Human Resources Officer

## I. Resolution Planning Corporate Governance Structure and Processes

Resolution Planning is integrated into the enterprise-wide risk management program as a natural extension to the Company's contingency planning efforts. The Risk Oversight Committee of the Board of Directors of DFS Parent (DFS Board of Directors) authorized an executive level risk committee (DFS Risk Committee) to manage all material risks across the Company including resolution planning.

The DFS Risk Committee established the Resolution Planning Steering Committee (Steering Committee) to oversee all aspects of resolution planning for Discover and its subsidiaries, including Discover Bank, and draw upon the necessary organizational resources to develop this Plan and the CIDI Plan. The Steering Committee consists of the Company's Chief Operating Officer, Chief Financial Officer, General Counsel, Treasurer, Chief Data Officer, Discover Bank's President, Vice President - Enterprise Risk Management and Vice President - Risk and Regulatory Programs.

The Company formed a Resolution Planning Office (RPO), which is a dedicated resolution planning group in the Finance Department reporting into the Company's Chief Financial Officer. The RPO coordinated firm-wide activities related to the development, maintenance, and filing of the CIDI Plan and the 165(d) Plan. As a central team responsible for the development of the Resolution Plan, the RPO provided frequent updates to the Steering Committee on key assumptions, strategic analysis, Resolution Strategies, and other elements of the Plan, and received strategic direction from the Steering Committee.

The Company's resolution planning governance and framework are memorialized in a Resolution Planning Policy. The Steering Committee, DFS Risk Committee, Risk Oversight Committee of the DFS Board of Directors, and, ultimately, the Board of Directors, have approved the Company's Resolution Plan.

## J. Description of Material Management Information Systems

Management Information Systems (MIS) at Discover represents all systems and their associated intellectual property and infrastructure, including data centers, used for the reporting of essential management information. Per the 165(d) Rule, essential management information consists of information related to risk management, accounting, financial, and regulatory reporting.

Several MIS applications are used throughout the Company to run normal business operations as well as perform the analytics to generate standard and ad hoc reports. Discover's Business Technology (BT) Group has a set of policies, standards, and procedures to ensure that data and systems are properly developed, maintained, and secured. The Company also maintains detailed business continuity and disaster recovery plans that identify and document the key systems required to support essential business processes.

Discover leveraged its MIS infrastructure to gather financial and operational data used in the preparation of the Resolution Plan. The key data elements pertinent to the Core Business Lines and Material Entities, including financial statements, employees, physical facilities, systems, vendor contracts, counterparties, and service agreements, were generated from the internal systems.

## **K. High-level Description of Resolution Strategy**

Consistent with the requirements of the 165(d) Rule and related regulatory guidance, the Company has developed Resolution Strategies under the assumption that an Idiosyncratic Stress Event (ISE) has occurred and is the precipitating event for Discover's resolution. The Company's Resolution Strategies provide for the rapid and orderly resolution of Discover's Material Entities without government intervention or taxpayer support.

### **Discover Bank**

Discover Bank would be subject to the FDIC receivership process under the FDIA. Discover's Resolution Strategies assume that Discover Bank would enter into an FDIC receivership proceeding subsequent to the occurrence of the ISE. The options for the resolution of Discover Bank include strategies to maintain Discover Bank as a whole and to transition it to another owner through an FDIC-controlled bridge bank, or, alternatively, to divide Discover Bank's assets into discrete lots and sell those lots in multiple transactions, with a wind down of any remaining operations.

### **Discover Financial Services and Discover's Other Material Entities**

Pursuant to regulatory guidance related to the development of the 165(d) and CIDI Plans, Discover's Resolution Strategies assume that DFS Parent and all of Discover's Non-Bank Material Entities would elect to reorganize under Chapter 11 of the Bankruptcy Code subsequent to the occurrence of the ISE. The options for the resolution of DFS Parent and Discover's Non-Bank Material Entities include strategies to sell the entire Discover enterprise as a whole to another owner or, alternatively, to divide Discover's assets into discrete lots and sell those lots in multiple transactions, with a wind down of any remaining operations.

## **Conclusion**

Management believes that it put forth a feasible Resolution Plan that meets the objectives of the 165(d) Rule, where Discover can be resolved under the tried and tested resolution regimes of the FDIA and the Bankruptcy Code in a rapid and orderly manner, without taxpayer assistance, or posing systemic risk to the US financial system while continuing operations during the period after failure.

## Endnotes

- 1 Discover also offers student loans, personal loans, and home equity loans and operates PULSE and Diners Club International networks. These businesses are not Core Business Lines for purposes of resolution planning and this Plan.
- 2 Net income generated by Diners Club International, Discover's only meaningful international operation, is not material for the purposes of resolution planning and this Plan.
- 3 Per the 165(d) Rule, Critical Operations are those operations, including associated services, functions, and support, the failure or discontinuance of which, in the view of the Covered Company or as jointly directed by the FRB and the FDIC, would pose a threat to the financial stability of the United States.
- 4 Brokered certificates of deposit sourced through contractual arrangements with securities brokerage firms are not considered part of the Deposit Gathering business.
- 5 Cash-in-process is excluded from cash and cash equivalents for liquidity purposes.
- 6 Effective August 4, 2017, Daniel Capozzi succeeded James Panzarino, who retired. Mr. Capozzi will lead Credit Management and Decision Sciences, which will include Credit Management, Loss Forecasting, Analytics, Decision Sciences and related functions,